

# Returns form FREEPOST

**MYMEMORY**

Returns Department,  
MyMemory Ltd, FREEPOST 500, St Helier,  
Jersey, Channel Islands, JE1 1AF

Please ensure all of the information below is correct and this form is included in the returns parcel. If you do not have access to a printer, please include a covering note and your order number, email address and post code with the full reason for returning the item. We recommend you return your item to us via recorded delivery, if the value of your order is over £50.


PLEASE COMPLETE THE FOLLOWING IN BLOCK CAPITALS:

<b>ORDER NUMBER:</b>	<input type="text"/>	<b>DATE ITEM RECEIVED:</b>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<b>FIRST NAME:</b>	<input type="text"/>	<b>SURNAME:</b>	<input type="text"/>				
<b>ADDRESS:</b>	<input type="text"/>						
<b>TOWN / CITY:</b>	<input type="text"/>						
<b>POSTCODE:</b>	<input type="text"/>						
<b>EMAIL ADDRESS:</b>	<input type="text"/>						
<b>PHONE NUMBER:</b> <small>(INCLUDING AREA CODE)</small>	<input type="text"/>						

<b>REASONS FOR RETURN:</b>	BETTER PRICE FOUND ELSEWHERE	<input type="checkbox"/>	INCORRECT ITEM ORDERED	<input type="checkbox"/>
	DAMAGED DURING DELIVERY	<input type="checkbox"/>	ITEM DIFFERENT AS DESCRIBED	<input type="checkbox"/>
	FAULTY PRODUCT	<input type="checkbox"/>	ORDERED BY MISTAKE	<input type="checkbox"/>
	IN ADDITION TO ORDER	<input type="checkbox"/>	UNWANTED ITEM	<input type="checkbox"/>
	INCORRECT ITEM RECEIVED	<input type="checkbox"/>		

**COMMENTS:**

Simply cut out the label below, attach it to your parcel and return your order to us.

	BETTER PRICE FOUND ELSEWHERE	<input type="checkbox"/>	Returns Department MyMemory Ltd <b>FREEPOST 500</b> St Helier Jersey Channel Islands JE1 1AF
	DAMAGED DURING DELIVERY	<input type="checkbox"/>	
	FAULTY PRODUCT	<input type="checkbox"/>	
	IN ADDITION TO ORDER	<input type="checkbox"/>	
	INCORRECT ITEM RECEIVED	<input type="checkbox"/>	
	INCORRECT ITEM ORDERED	<input type="checkbox"/>	
	ITEM DIFFERENT NOT AS DESCRIBED	<input type="checkbox"/>	
	ORDERED BY MISTAKE	<input type="checkbox"/>	
	UNWANTED ITEM	<input type="checkbox"/>	
<b>ORDER NUMBER:</b>	<input type="text"/>		